



Watson Caring
Science Institute

FOR IMMEDIATE RELEASE: June, 2024

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Hackensack Meridian Health Riverview Medical Center Receives WCSI Lotus Recognition™

Deerfield Beach, FL: Watson Caring Science Institute (WCSI) is pleased to announce that the latest [Lotus Recognition](#)™ has been awarded to Hackensack Meridian Health Riverview Medical Center's Culture of Caring.

At Riverview Medical Center, Oncology nurses, inspired by Jean Watson's [Human Caring Theory](#), prioritize building meaningful connections with patients. When a lung cancer patient's condition necessitated hospice care despite receiving optimal treatment, his nurse recognized the need for a new approach. With support, she took him to a room with a river view, providing a serene setting that prompted him to open up emotionally. This compassionate intervention facilitated gratitude and a willingness to engage further with his care team, showcasing the profound impact of holistic care in difficult medical situations.

"We are deeply honored to receive the Lotus Recognition, which acknowledges our commitment to providing holistic and patient-centered care," says Cecelia Cetnar, VP, Nursing/CNO, Riverview Medical Center. "This recognition reflects the dedication of our team to create healing environments that prioritize the emotional well-being of our patients."



From left to right: Sarah Humeny, Susan Heffner, Kelly Briggs, Cecelia Cetnar, Margaret Valenti, Juvy Montecalvo-Acosta, Cristina Palmeri, Kathylyn Pousa

Photo courtesy of Hackensack Meridian Health Riverview Medical Center

"Hackensack Meridian Health Riverview Medical Center exemplifies the essence of compassionate healthcare and reflects a profound commitment to fostering genuine connection and empathy, setting a powerful example for healthcare institutions worldwide," says [Dr. Jean Watson](#), Founder/Director, Watson Caring Science Institute.

WCSI created [Lotus Recognition](#)™ to celebrate real-life examples of the values, philosophy, and human caring theory guided by Watson's Caring Science and reflects the organization's caring-healing culture for team members, patients, and communities. For further information, contact Dianne Reid, Program Enrichment Director, at dianne@watsoncaringscience.org.



Watson Caring Science
Lotus Recognition™

About Hackensack Meridian Health Riverview Medical Center: Located on the Navesink River in Red Bank, New Jersey, [Hackensack Meridian Health Riverview Medical Center](#) offers the convenience and personalized service of a community hospital, combined with state-of-the-art technology such as CyberKnife®, linear accelerators for cancer care, robotic surgery systems, and



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other resources most often found at leading medical centers throughout the country. Working with physicians and specialists from the top medical schools and residency programs in the nation, our team has treated generations of families throughout the region for almost 100 years.

About Watson Caring Science Institute (WCSI): The Watson Caring Science Institute (WCSI) is an international non-profit organization that advances the philosophies, theories, and practices of Human Caring/Caring Science, founded by Jean Watson, Ph.D., RN, AHN-BC, FAAN, LL (AAN), WCSI's Founder & Director. Focusing on research, education, praxis, leadership, and legacy, the institute aims to widen the development and understanding of Watson's Caring Science to inform our notion of quality care and healing environments through various educational programs, nurse scientific research, partnerships, events and affiliations. For more information, please visit www.watsoncaringscience.org.

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