



FOR IMMEDIATE RELEASE

Watson Caring Science Institute Honors Trinity Health's TogetherTeam Virtual Connected Care™ with Lotus Recognition™ Award

DEERFIELD BEACH, FL — July 2025 – The Watson Caring Science Institute (WCSI) is honored to present the **Lotus Recognition** to Trinity Health for its groundbreaking [TogetherTeam Virtual Connected Care™](#) model. This distinguished recognition celebrates organizations that live out the principles of **Watson's Caring Science**, not just in philosophy, but in practice—nurturing caregivers, honoring patients with deep compassion, and extending healing presence into the communities they serve.

The **Lotus Recognition** is a prestigious emblem of an organization's authentic commitment to human caring and healing. **Trinity Health's TogetherTeam Virtual Connected Care** exemplifies this by integrating **Watson's Caritas Processes®**—including loving-kindness, authentic presence, and intentional listening—into every interaction. This model transforms virtual care into a deeply human experience through a collaborative, three-person care team, proving that technology and compassionate presence can coexist in powerful harmony.

"In a time when technological advances multiply exponentially, Human Caring Science has made care of the whole person—body, mind, and spirit—more essential and natural, countering the tendency toward task-oriented care," said **Gay Landstrom, PhD, RN, NEA-BC, FAONL, FACHE, FAAN, PCC**, SVP & Chief Nursing Officer, Trinity Health.

"**TogetherTeam Virtual Connected Care** is a transformational care delivery model that has provided a vehicle for nurses to rediscover the joy of human connection with patients and team members." Said **Dr. Jean Watson, Founder/Director, Watson Caring Science Institute**. "TogetherTeam leverages technology to bring expert nursing care, delivered with loving-kindness, to the bedside of the patient."

Through this bold approach, **TogetherTeam Virtual Connected Care** creates an environment where healing and connection flourish. It fosters a culture that supports caregiver well-being

while enhancing patient engagement and trust. The model stands as a beacon of what's possible when innovation and intention are woven together through the lens of caring science.

By honoring **TogetherTeam Virtual Connected Care** with the **Lotus Recognition**, WCSI celebrates Trinity Health's unwavering dedication to **Caritas leadership** and a future where technology amplifies—not replaces—the human heart of healthcare.

About Watson Caring Science Institute:

The Watson Caring Science Institute (WCSI) is a nonprofit organization dedicated to advancing the philosophy, science, and practices of human caring, developed by Dr. Jean Watson. Through education, research, and partnerships, WCSI supports systems committed to healing environments that honor the whole person—caregiver and patient alike. Learn more at www.watsoncaringscience.org.

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Watson Caring Science
Lotus Recognition™